

Задание №L3_09

Вы услышите интервью. В заданиях 3-9 запишите в поле ответа цифру 1, 2 или 3, соответствующую выбранному Вами варианту ответа. Вы услышите запись дважды.

3. Carl Fox says that he ...

- 1) wanted to work in a travel agency since he was 10 years old.
- 2) works in a small agency.
- 3) likes to travel.

Ответ:

4. Which of the following is TRUE about Carl Fox's reasons for wanting to work in a travel agency?

- 1) His desire to travel to Spain for free.
- 2) His experience of working in resorts abroad.
- 3) Traveling advantages the job offered.

Ответ:

5. Which of the following is NOT Carl's responsibility?

- 1) Vaccinating the clients.
- 2) Arranging accommodation.
- 3) Offering holiday options.

Ответ:

6. Which of the following is Carl's responsibility if his client is flying?

- 1) Informing the client about weather conditions in place of destination.
- 2) Meeting the client at the airport.
- 3) Providing the client with a taxi to the airport.

Ответ:

7. What kind of holiday do modern customers prefer to order nowadays, according to Carl?

- 1) A package tour.
- 2) A specially designed tour.
- 3) A tour to a place Carl knows personally.

Ответ:

8. According to Carl, what's the best thing in providing personalized service?

- 1) Opportunity to learn about new routes.
- 2) Possibility to arrange a perfect holiday to a customer.
- 3) Inventing unusual itineraries.

Ответ:

9. Carl told a story about his client who ...

- 1) couldn't choose a suitable flight.
- 2) confused the names of two cities.
- 3) wanted him to arrange an important meeting.

Ответ: